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SERVICE ENABLEMENT SERVICES

ROAMING IN CRITICAL CONNECTIVITY APPLICATIONS

CSL GROUP OVERVIEW



- ESTABLISHED 1996
- MARKET LEADER IN CRITICAL CONNECTIVITY®
- PATENTED TECHNOLOGY
- MANAGED DUALCOM GEMINI® NETWORK
- WORLDSIM® .

CRITICAL CONNECTIVITY®



- ALWAYS THERE
- SPECIFIC SECTORS
- SECURITY
- SAFETY
- HEALTH
- FOCUS ON CUSTOMER SERVICE
- TELL SOMEONE

CRITICAL CONNECTIVITY® REQUIRES ROAMING .

THE NUMBERS



The most trusted brand
in alarm signalling



- 250,000 FIXED WIRELESS CONNECTIONS
- 150,000 ROAMING CONNECTIONS
- 900 MILLION DATA CALLS PER MONTH
- 80,000 CUSTOMER CALLS
- 5 COUNTRIES .

ROAMING CHALLENGES



- NETWORK OPERATOR INTERACTION
- PRODUCT FIRMWARE
- COST RISKS
- WORK BY STRENGTH AND QUALITY .

DualCom DigiAir®



A Breath of Fresh Air



DigiAir® - the new Digi

DualCom DigiAir® - the next generation wireless Digi
The CSL DualCom range is the trusted choice for signalling at any grade

DualCom DigiAir®



Alarm System



Before DigiAir®

DualCom DigiAir®



INNOVATION TO SIMPLICITY

THE ROAMING ADVANTAGE



- REDUCED CUSTOMER CALLS
- INCREASED COVERAGE
- OTHER FAILOVER NETWORKS
- BETTER PRODUCT OPTIMISATION
- ENHANCED CUSTOMER EXPERIENCE .



THANK YOU

DualCom Signalling
Keeping up the perfect balance of quality and cost